

CUSTOMER PROBLEM ANALYSIS CHECK

TVIP SYSTEM Check Sheet

Inspector's name: _____

| | | | |
|-------------------------|-----|-------------------|------------|
| Customer's Name | | Registration No. | |
| | | Registration Year | |
| | | Frame No. | |
| Date Vehicle Brought in | / / | Odometer Reading | km Mile |

| | |
|--|---|
| Date Problem First Occurred | / / |
| Frequency Problem Occurs | <input type="checkbox"/> Constant <input type="checkbox"/> Sometimes (Times per day, month) <input type="checkbox"/> Once only |
| Weather Conditions When Problem Occurred | Weather <input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others |
| | Outdoor temperature <input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Approx. °F (°C)) |

Problem Symptom

| | | |
|---|--|---|
| <input type="checkbox"/> TVIP system cannot be set. | | |
| <input type="checkbox"/> Indicator light does not flash when the TVIP system is set. (It stays on or does not light at all.) | | |
| <input type="checkbox"/> TVIP system does not operate. | <input type="checkbox"/> When unlocked using the front door lock knob. <input type="checkbox"/> When the doors or luggage is opened. | <u>Malfunction</u> <input type="checkbox"/> Horn only <input type="checkbox"/> Headlights only <input type="checkbox"/> Hazard lights only <input type="checkbox"/> Room light only <input type="checkbox"/> Forced door lock operation only |
| <input type="checkbox"/> System cannot be canceled, once set. | <input type="checkbox"/> When door is unlocked using key or wireless door lock control system. <input type="checkbox"/> When the key is inserted in the ignition key cylinder and turned to ACC or ON position. (However, only when the system has never operated) | |
| <input type="checkbox"/> System cannot be canceled during warning operation. | <input type="checkbox"/> When door is unlocked using key or wireless door lock control system. <input type="checkbox"/> When the key is inserted in the ignition key cylinder and turned to ON position. | |
| <input type="checkbox"/> Warning operation starts when the system is set and the door is opened with the key. | | |
| <input type="checkbox"/> Others. | | |