Objective Domain
Exam 70-347: Enabling Office 365 Services

Exam Design
Target Audience

Candidates for this exam are IT professionals who take part in evaluating, planning, deploying, and operating the Office 365 services, including dependent and supporting technologies.

Candidates should have experience with the Office 365 Admin center and an understanding of Microsoft Exchange Online, Skype for Business Online, SharePoint Online, Office 365 ProPlus, and Microsoft Azure Active Directory (Azure AD). This includes experience with service descriptions and configuration options and integrating services with existing identity management and on-premises infrastructure to support the business requirements of an organization.

Objective Domain
Note: This document shows tracked changes that are effective as of December 14, 2017.

Manage clients and end-user devices (20–25%)

Manage user-driven client deployments

Restrict self-provisioning of Office 365 ProPlus, Windows Store Apps and Mobile Apps, ~~activation/revoke activation,~~ and Office for Mac

Manage IT deployments of Office 365 ProPlus

Manage deployment; manage streaming updates; manage deployments using the Office Deployment Tool~~deployment tool~~; customize deployment; manage deployment channels; create a pilot group for testing Office 365 ProPlus updates ~~.~~

Set up telemetry and reporting

Enable telemetry through Group Policy; set up telemetry service; analyze~~interpret~~ issues reported by telemetry dashboard; deploy telemetry agents to legacy Office clients.

Plan for Office clients

Configure Outlook, Skype for Business client, Office Online, and Visio Online; choosing between Click~~click~~-to-Run or Windows Installer (~~run versus~~ MSI);~~;~~ implement modern authentication for Office 365 clients

Provision SharePoint Online site collections (20–25%)

Configure external user sharing

Enable external user sharing globally; enable per site collection; share with external users; remove external user access using the web UI and Windows PowerShell

Create SharePoint site collections~~collection~~

Set SharePoint Online site collection administrator; set resource quota and warning level; set~~, and~~ automatic adjustment of site collection sizes; set storage quota for site collection; ~~and~~ configure name and URL of site collection using the web UI and Windows PowerShell; deploy communication sites

Plan a collaboration solution

Configure Yammer, Yammer groups~~.com~~, coauthoring, Office 365 groups, and allow/block list; access files across multiple client devices; migrate files to OneDrive for Business; implement enterprise eDiscovery using the web UI and Windows PowerShell; implement Microsoft Stream; utilize~~Office 365 video. Utilize~~ Delve for collaboration; configure Data Loss Prevention

Configure Exchange Online and Skype for Business Online for end users (20–25%)

Configure additional email addresses for users

Change default ~~/~~reply to email address; bulk add or ~~/~~remove for new domain; manage secondary email aliases and SIP addresses using the web UI and Windows PowerShell

Create and manage external contacts, resources, and groups

Create and manage resource mailboxes; create shared mailboxes; create Office 365 Groups (previously Site Mailboxes); create external contacts; assign additional email address to contacts; create and manage distribution list and members; delegate permissions using the web UI and Windows PowerShell, migrate public folders

Configure personal archive policies

Enable personal archive for mailboxes; create custom retention policy; create retention tags; apply retention policy to mailboxes; review and modify default retention policy using the web UI and Windows PowerShell

Configure Skype for Business Online end-user communication settings

Turn off non-archived features for compliance; configure presence; configure available services; configure per user external communication using the web UI and Windows PowerShell

Plan for Exchange Online and Skype for Business Online (20–25%)

Manage anti-malware~~antimalware~~ and anti-spam policies
Release quarantine; configure spam settings; configure lists; configure notifications using the web UI and Windows PowerShell; implement Advance Threat Protection, configure Exchange Online Protection (EOP) phishing protection

Recommend a mailbox migration strategy
Select the appropriate migration method from Remote move, Staged, Cutover, or IMAP using the web UI and Windows PowerShell; utilize the import service for data migration

Plan for Exchange Online
Plan client requirements for archiving~~archive~~; manage Office 365 Security and Compliance Center; enable Legal hold; configure OWA access; configure ActiveSync and Mobile Device Management using the web UI and Windows PowerShell; configure Data Loss Prevention and keyword dictionary; configure Advance Treat Protection (ATP) safe attachments and safe links;~~);~~ customize malware and spam protection; enable external mail flow topologies for partners, applications and internal devices; configure client access rules.

Manage Skype for Business Online
Enable external access; manage domains; manage Skype consumer connectivity; customize meeting invitations; disable push notification service using the web UI and Windows PowerShell; configure Cloud PBX, PSTN Conferencing, Skype Meeting Broadcast, and Microsoft Pulse

Configure and secure Office 365 services (20–25%)

Implement Microsoft Teams
Manage licenses; manage teams; configure teams and Office 365 Connectors; manage external apps; manage external conferencing, including audio conferencing

Configure and manage~~mange~~ OneDrive for Business
Migrate files to OneDrive for Business; configure alerts; configure permissions; configure document deletion policies; configure file activity reports; control network bandwidth; manage OneDrive for Business by using OneDrive admin center; configure storage; configure device access; deploy clients, configure OneDrive Files On-Demand; implement file handlers 2.0

Implement Microsoft Flow and PowerApps
Create flows; create automated approval workflows; create flow actions; create PowerApps; create data loss prevention policies; publish templates; connect to on-

premises services through an on-premises data gateway

Configure and manage Microsoft StaffHub
Manage teams; manage members and account provisioning; connect to Kronos

Configure security and governance for Office 365 services
Configure eDiscovery; configure advanced eDiscovery settings; implement advanced data governance; enable and configure Secure Store; protect data and enforce data compliance by using the Office 365 Compliance and Security center, manage compliance with Compliance Manager; manage compliance policies with Conditional Access; manage message encryption; enable B2C to read protected messages; manage Customer Key; configure, assign and validate data encryption policies (DEP)